



# OREGON CITY

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## CANCELLATION POLICY

You will not receive another confirmation of your registration. Mark your calendar!

**Activity Reimbursement Policy:** After payment is received you can either get a credit or a reimbursement in the form of a city check. (Getting a city check will take at least two weeks.) A full credit or reimbursement will be issued if a participant calls at least 24 hours prior to the start of the activity. A prorated credit or reimbursement will be issued after the start of the activity.

**Private Swim Lesson Cancellation Policy:** After payment is received you can either receive a credit or a reimbursement in the form of a City Of Oregon City check. (It will take up to 2-3 weeks to receive city check). To receive full reimbursement you must cancel 24 hours prior to the scheduled private lessons/session. If cancellation is made less than 24 hours of private lesson session a partial credit of 50% the cost of the session will be credited to your account. This credit can be used at a later date or a rescheduled private lesson session.

**Membership & Punch Card Reimbursement Policy:** NO REFUNDS will be issued on Punch Cards or Memberships.